



Effective date – 1/04/2005

New England Mobile Warranty/Return Policy:

Warranty:

- All products are covered by the manufacturer's warranty.
- Manufacturer warranties cover the internal working parts of the product.
- Manufacturer warranties do not cover field/travel charges.
- Refer to Manufacturer's warranty for what is and is not covered.
 - ✓ Example of things not covered - cabling and antennas

Returns:

- A product will be accepted for return within 30 days of purchase.
- Product must be in new condition.
- Product must be returned with all packaging and product paperwork.
- A Return Authorization form must be obtained prior to the return any product.